

Appl. No. 10/028,856
Docket No. 9109
Amdt. Dated: 8/18/06
Reply to Office Action mailed on 7/26/06
Customer No. 27752

AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Original) A configuration architecture comprising:

a host instance comprising a host application server and a host database schema; a customer instance corresponding to a customer, wherein the customer instance comprises a corresponding customer application server and a corresponding customer database schema;

a remote configuration engine for the host instance to receive host-defined data from a content factory, wherein the host-defined data comprises host-defined content and associated host-defined metadata; and

a customer configuration engine for the customer to configure the host-defined data and host-defined rules, wherein the host-defined rules are generated by a host-based rules engine.
2. (Original) The configuration architecture of claim 1, further comprises the host-based rules engine to generate the host-defined rules.
3. (Original) The configuration architecture of claim 1, further comprises a customer-based rules engine to generate customer-defined rules.
4. (Original) The configuration architecture of claim 1, wherein the host database schema comprises the following: host customer repository and host-defined data repository.
5. (Original) The configuration architecture of claim 4, wherein the host customer repository comprises a customer profile corresponding to the customer, wherein the customer profile comprises customer-related information provided by the customer.

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6. (Original) The configuration architecture of claim 4, wherein the host-defined data repository comprises the following: host-defined shared content repository and host host-defined metadata repository.
7. (Original) The configuration architecture of claim 6, wherein the host-defined shared content repository comprises the host-defined content.
8. (Original) The configuration architecture of claim 7, wherein the host-defined content comprises host-defined document and host-defined process.
9. (Original) The configuration architecture of claim 8, wherein the host-defined document comprises host-related service-related material.
10. (Original) The configuration architecture of claim 8, wherein the host-defined process comprises the following: host-defined workflow model and host-defined project template.
11. (Original) The configuration architecture of claim 6, wherein the host host-defined metadata repository comprises the host-defined metadata.
12. (Original) The configuration architecture of claim 1, wherein the customer database schema comprises the following: customer user repository, customer host-defined metadata repository, and customer-defined data repository.
13. (Original) The configuration architecture of claim 12, wherein the customer user repository comprises a user profile corresponding to a user, wherein the user profile comprises user-related information provided by the user.
14. (Original) The configuration architecture of claim 11, wherein the customer host-defined metadata repository comprises host-defined metadata.
15. (Original) The configuration architecture of claim 12, wherein the customer-defined data repository comprises the following: customer-defined content repository and customer-defined metadata repository.
16. (Original) The configuration architecture of claim 15, wherein the customer-defined content repository comprises customer-defined content.

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17. (Original) The configuration architecture of claim 16, wherein the customer-defined content comprises customer-defined document and customer-defined process.

18. (Original) The configuration architecture of claim 17, wherein the customer-defined document comprises customer-defined service-related material.

19. (Original) The configuration architecture of claim 17, wherein the customer-defined process comprises the following: customer-defined workflow model and customer-defined project template.

20. (Original) The configuration architecture of claim 15, wherein the customer-defined metadata repository comprises customer-defined metadata.

21. (Original) The configuration architecture of claim 1 wherein the customer may access the host-defined data, wherein the access may be limited by permission from the host.

22. (Original) The configuration architecture of claim 21, wherein accessing the host-defined data comprises:

browsing the host-defined data; searching the host-defined data; viewing the host-defined data; and navigating the host-defined data.

23. (Original) The configuration architecture of claim 22, wherein the navigation of the host-defined data comprises:

navigating the host-defined data by category, wherein the category comprises

marketing category (primary) and marketing subcategory (secondary);

navigating the host-defined data by project stage/cycle, wherein the project stage/cycle includes plan, do, renew;

navigating the host-defined data by source, wherein the source comprise the host defined data and the customer-defined data type; and

navigating the host-defined data by content type, wherein the content type comprises the workflow model, project template, case study, wizard,

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checklist, and scorecard.

24. (Original) The configuration architecture of claim 1, wherein the host instance and the customer instance are physically integrated.

25. (Original) The configuration architecture of claim 1, wherein the host instance and the customer instance are physically segregated.

26. (Original) The configuration architecture of claim 1, wherein the remote configuration engine further comprising:

a content factory export module for the content factory to export the host-defined content and the associated host-defined metadata, wherein the content

factory generates the host-defined content and the associated host-defined metadata;

a host-based import module for the host instance to import the host-defined content and the associated host-defined metadata, and is further to forward the host-defined content and the associated host-defined metadata to a host-based integration module; and

the host-based integration module for the host instance to integrate the imported host-defined content with the host-defined content in the host shared content repository, and the imported host-defined metadata with the host-defined metadata in the host host-based metadata repository.

27. (Original) The configuration architecture of claim 26, wherein the remote configuration engine further comprising:

a host-based export module for the host instance to export the host-defined metadata to the customer;

a customer-based import module for the customer instance to import the host-defined metadata, and is further to forward the host-defined metadata to a customer-based integration module; and

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the customer-based integration module for the customer instance to integrate the host-defined metadata with the host-defined metadata in the customer

host-based metadata repository.

28. (Original) The configuration architecture of claim 27, wherein the content factory comprises a remote content formatting and editing tool.

29. (Original) The configuration architecture of claim 1, wherein the customer configuration engine further comprises:

a host export module for the host to export the host-defined data and the host-defined rules, wherein the host-defined data comprises the host-

defined content and the host-defined metadata;

a customer-based import module for the customer to import the host-defined data and the host-defined rules, wherein the customer-based import module is further to forward the host-defined data and the host-defined rules to a customer-based integration module; and

the customer-based integration module for the customer to integrate the host-defined data with the customer-defined data, and the host-defined rules

with the customer-defined rules.

30. (Original) The configuration architecture of claim 29, wherein the integration comprising:

modifying the host-defined data with the customer-defined data, and the host defined rules with the customer-defined rules;

substituting the host-defined data with the customer-defined data, and the host-defined rules with the customer-defined rules; and

reprogramming the host-defined data and the host-defined rules by the customer.

31. (Original) The configuration architecture of claim 2, wherein the host-defined rules govern the delivery of the host-defined content and the associated host-defined metadata to the customer based on the customer profile.

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32. (Original) The configuration architecture of claim 2, wherein the host-defined rules govern the delivery of the host-defined content and the associated host-defined metadata to the customer based on a predetermined criteria.

33. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises a predetermined time period.

34. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises a predetermined content-based selection of the host-defined content.

35. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises a predetermined context-based selection of the host-defined content.

36. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises a predetermined selection of the host-defined metadata.

37. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises host-defined predetermined criteria.

38. (Original) The configuration architecture of claim 32, wherein the predetermined criteria comprises customer-defined predetermined criteria.

39. (Original) A configuration architecture comprising:

a host instance comprising a host application server and a host database schema; a plurality of customer instances corresponding to a plurality of customers,

wherein each of the plurality of customer instances comprises a customer application server and a customer database schema;

a remote configuration engine for the host instance to receive host-defined data from a content factory, wherein the host-defined data comprises host-

defined content and associated host-defined metadata; and

a customer configuration engine for the plurality of customers to configure the host-defined data and host-defined rules, wherein the host-defined rules

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are generated by a host-based rules engine.

40. (Original) The configuration architecture of claim 39, further comprises the host-based rules engine to generate the host-defined rules.

41. (Original) The configuration architecture of claim 39, further comprises a customer-based rules engine to generate customer-defined rules.

42. (Original) The configuration architecture of claim 39, wherein each of the plurality of customer instances comprises a plurality of user instances.

43. (Original) The configuration architecture of claim 39, wherein the plurality of customer instances and the plurality of user instances are physically integrated.

44. (Original) The configuration architecture of claim 39, wherein the plurality of customer instances and the plurality of user instances are physically segregated.

45. (Original) A configuration system comprising:

a host instance comprising a host application server and a host database schema, wherein the host database schema comprises host-defined data comprising

host-defined content and associated host-defined metadata;

a customer instance corresponding to a customer, wherein the customer instance comprises a corresponding customer application server and a corresponding customer database schema comprising host-defined metadata and customer-defined data comprising customer-defined content and associated customer-defined metadata;

a host-based rules engine to generate host-defined rules;

a customer-based rules engine to generate customer-defined rules;

a remote configuration engine for the host instance to receive the host-defined data from a content factory; and

a customer configuration engine for the customer to configure the host-defined data and the host-defined rules.

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46. (Original) The configuration system of claim 45, wherein the remote configuration engine further comprises:

a content factory export module for the content factory to export the host-defined content and the associated host-defined metadata, wherein the content factory generates the host-defined content and the associated host-defined metadata;

a host-based import module for the host instance to import the host-defined content and the associated host-defined metadata, and is further to forward the host-defined content and the associated host-defined metadata to a host-based integration module; and

the host-based integration module for the host instance to integrate the imported host-defined content with the host-defined content at the host instance, and

the imported host-defined metadata with the host-defined metadata at the host instance.

47. (Original) The configuration system of claim 46, wherein the remote configuration engine further comprising:

a host-based export module for the host instance to export the host-defined metadata to the customer;

a customer-based import module for the customer instance to import the host-defined metadata, and is further to forward the host-defined metadata to a customer-based integration module; and

the customer-based integration module for the customer instance to integrate the host-defined metadata with the host-defined metadata at the customer instance.

48. (Original) The configuration system of claim 45, wherein the customer configuration engine further comprises:

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a host-based export module for the host instance to export the host-defined data and the host-defined rules;

a customer-based import module for the customer to import the host-defined data and the host-defined rules, wherein the customer-based import module is

further to forward the host-defined data and the host-defined rules to a customer-based integration module; and

the customer-based integration module for the customer to integrate the host-defined data with the customer-defined data, and the host-defined rules with the customer-defined rules.

49. (Original) The configuration system of claim 48, wherein the integration comprising:
modifying the host-defined data with the customer-defined data, and the host-defined rules with the customer-defined rules;
substituting the host-defined data with the customer-defined data, and the host-defined rules with the customer-defined rules; and
reprogramming the host-defined data and the host-defined rules by the customer.

Claims 50-103 (Canceled)

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